



Turbo – systems ltd

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PRIVACY POLICY Turbo-Systems Ltd Systems Inc. (“us”, “we”, or “our”) operates the www.turbo-systems.com website and the Turbo-Systems Ltd mobile application (hereinafter referred to as the “Service”). This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Service and the choices you have associated with that data. We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions. DEFINITIONS Service means the www.turbo-systems.com website and the Turbo-Systems Ltd mobile application operated by Turbo-Systems Ltd Systems Inc. Personal Data Personal Data means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession). Usage Data Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself.

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PRIVACY POLICY

Turbo-Systems Ltd Systems Inc. (“us”, “we”, or “our”) operates the www.turbo-systems.com website and the Turbo-Systems Ltd mobile application

(hereinafter referred to as the “Service”).



This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our

Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy

Policy have the same meanings as in our Terms and Conditions.

DEFINITIONS

Service

Service means the www.turbo-systems.com website and the Turbo-Systems Ltd mobile application operated by Turbo-Systems Ltd Systems Inc.

Personal Data

Personal Data means data about a living individual who can be identified from those data (or from those and other

information either in our possession or likely to come into our possession).

Usage Data

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure

itself (for example, the duration of a page visit).

Cookies

Cookies are small files stored on your device (computer or mobile device).

Data Controller

Data Controller means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed.

For the purpose of this Privacy Policy, we are a Data Controller of your Personal Data.

Data Processors (or Service Providers)

Data Processor (or Service Provider) means any natural or legal person who processes the data on behalf of the Data

Controller.

We may use the services of various Service Providers in order to process your data more effectively.

Data Subject (or User)

Data Subject is any living individual who is using our Service and is the subject of Personal Data.



INFORMATION COLLECTION AND USE

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

Effective date: January 01 2022

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While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you (“Personal Data”). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us

by following the unsubscribe link or instructions provided in any email we send or by contacting us.

Usage Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device (“Usage Data”).

This Usage Data may include information such as your computer’s Internet Protocol address (e.g. IP address), browser

type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those

pages, unique device identifiers and other diagnostic data.

When you access the Service with a mobile device, this Usage Data may include information such as the type of



mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

Location Data

We may use and store information about your location if you give us permission to do so (“Location Data”). We use

this data to provide features of our Service, to improve and customize our Service.

You can enable or disable location services when you use our Service at any time by way of your device settings.

Tracking Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to

your browser from a website and stored on your device. Other tracking technologies are also used such as beacons,

tags and scripts to collect and track information and to improve and analyse our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not

accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- Session Cookies. We use Session Cookies to operate our Service.
- Preference Cookies. We use Preference Cookies to remember your preferences and various settings.
- Security Cookies. We use Security Cookies for security purposes.

USE OF DATA

Turbo-Systems ltd Systems Inc. uses the collected data for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service

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- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer support
- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues
- To provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or inquired about unless you have opted not to receive such information

LEGAL BASIS FOR PROCESSING PERSONAL DATA UNDER THE GENERAL DATA

PROTECTION REGULATION (GDPR)

If you are from the European Economic Area (EEA), Turbo-Systems Ltd Systems Inc. legal basis for collecting and using the personal

information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we

collect it.

Turbo-Systems Ltd Systems Inc. may process your Personal Data because:

- We need to perform a contract with you
- You have given us permission to do so
- The processing is in our legitimate interests and it is not overridden by your rights
- To comply with the law

RETENTION OF DATA

Turbo-Systems Ltd Systems Inc. will retain your Personal Data only for as long as is necessary for the purposes set out in this

Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for

example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal

agreements and policies.

Turbo-Systems Ltd Systems Inc. will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a

shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our

Service, or we are legally obligated to retain this data for longer periods.



TRANSFER OF DATA

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of

your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of

your jurisdiction.

If you are located outside Canada and choose to provide information to us, please note that we transfer the data, including Personal Data, to Canada and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that

transfer.

Turbo-Systems Ltd Systems Inc. will take all the steps reasonably necessary to ensure that your data is treated securely and in

accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country

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Unless there are adequate controls in place including the security of your data and other personal information.

DISCLOSURE OF DATA

Disclosure for Law Enforcement

Under certain circumstances, Turbo-Systems Ltd Systems Inc. may be required to disclose your Personal Data if required to do so

by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Legal Requirements

Turbo-Systems Ltd Systems Inc. may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Turbo-Systems Ltd Systems Inc.
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

SECURITY OF DATA

The security of your data is important to us but remember that no method of transmission over the Internet or method

of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal

Data, we cannot guarantee its absolute security.

OUR POLICY ON “DO NOT TRACK” SIGNALS UNDER THE CALIFORNIA ONLINE PROTECTION ACT (CALOPPA)

We do not support Do Not Track (“DNT”). Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

YOUR DATA PROTECTION RIGHTS UNDER THE GENERAL DATA PROTECTION REGULATION (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Turbo-Systems Ltd Systems Inc.

aims to take reasonable steps to allow you to correct, amend, delete or limit the use of your Personal Data.

If you wish to be informed about what Personal Data we hold about you and if you want it to be removed from our

systems, please contact us.

In certain circumstances, you have the following data protection rights:

- The right to access, update or delete the information we have on you. Whenever made possible, you can access, update or request deletion of your Personal Data directly within your account settings section. If you are unable to

perform these actions yourself, please contact us to assist you.

- The right of rectification. You have the right to have your information rectified if that information is inaccurate or

incomplete.

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- The right to object. You have the right to object to our processing of your Personal Data.
- The right of restriction. You have the right to request that we restrict the processing of your personal information.
- The right to data portability. You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.
- The right to withdraw consent. You also have the right to withdraw your consent at any time where Turbo-Systems Ltd Systems Inc. relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For

more information, please contact your local data protection authority in the European Economic Area (EEA).

SERVICE PROVIDERS

We may employ third party companies and individuals to facilitate our Service (“Service Providers”), provide the Service

on our behalf, perform Service-related services or assist us in analysing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to

disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyse the use of our Service.

Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the

data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page:

<https://policies.google.com/privacy>

Behavioural Remarketing

Turbo-Systems Ltd Systems Inc. uses remarketing services to advertise on third party websites to you after you visited our Service.

We and our third-party vendors use cookies to inform, optimize and serve ads based on your past visits to our Service.



Google Ads (AdWords)

Google Ads (AdWords) remarketing service is provided by Google Inc.

You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting

the Google Ads Settings page: <http://www.google.com/settings/ads>

Google also recommends installing the Google Analytics Opt-out Browser Add-on - <https://tools.google.com/dlpage/>

- for your web browser. Google Analytics Opt-out Browser Add-on provides visitors with the ability to prevent their data from being collected and used by Google Analytics.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page:

<https://policies.google.com/privacy>

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

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We have no control over and assume no responsibility for the content, privacy policies or practices of any third party

sites or services.

CHILDREN'S PRIVACY

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or

guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware

that we have collected Personal Data from children without verification of parental consent, we take steps to remove

that information from our servers.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy

on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and

update the “effective date” at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective

when they are posted on this page.

CONTACT US

If you have any questions about this Privacy Policy, please contact us:

- By email: info@turbo-systems.com
- By phone number: +44 1482 325651

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